

AR LAW Services: Master Migration Lawyers is a well-established and very successful firm and our consultation service is in very high demand. To effectively and fairly serve all our clients, we would appreciate if you could take the time to read our Consultation Policy when making an appointment.

Completion of Pre-consultation Form

We need full information on your background to give you the most dependable advice regarding your situation. Therefore, we ask you to complete pre-consultation form online. If you do not submit this form at least 24 hours before the consultation, we may need to reschedule your appointment.

Payment

Until payment is made the booking is not confirmed for your appointment. Payment can be done over the phone (a surcharge applies) – there is no surcharge if you pay via internet banking.

Rescheduling Your Appointment

You must give us more than two business days' notice, if you do we can look at rescheduling to another time, but if you do this more than once, we may not be able to accommodate you.

Cancellations

Because our time and our consultation service is in high demand, we do not offer refunds for cancelled appointments. However exceptional circumstances will always be taken into consideration should something happen that is outside of your control and will consider refunds on a case-by-case basis.

Lateness and No Shows

Remember it is your money so it is in your interests to ensure that you are ontime for your appointment. If you are late to your appointment, we will reschedule if this is possible but you may not receive the full 30 minutes with your advisor. If you don't attend your appointment, your consultation fee is forfeited and you will need to pay the fee again if you wish to reschedule